



T³ Resource Line

Expertise a phone call away

This Amtech Marketing consulting service is designed provide you with the expertise and advice you need to:

- Fine tune operational efficiencies
- Improve agent performance
- Reduce turnover
- Minimize operational costs
- Enhance your own knowledge base

At pre-defined intervals, you'll talk by phone with the Amtech consulting resource needed to get answers to your questions, receive guidance in making management changes or learn about technology that can help streamline operations. Consider us your one -top call center resource and call center coaching team.

BENEFITS of the T³ Resource Line

Focus on one issue or many	You define the agenda based on your business needs or let us analyze your operation and define an agenda that addresses your most urgent challenges.
Tap into the experts	You'll have a primary Amtech consultant resource but can request an expert in any aspect of call center management or technology.
Set your own pace	Schedule sessions with your Amtech resource bi-weekly, weekly, bi-monthly, monthly, quarterly..... whatever works best to address your needs and your schedule.
Achieve positive change	Expect homework! Your Amtech resource will provide direction that will require follow up on your part. The result will be positive change in your call center operation.
Realize low cost/high return	Your T ³ Resource Line sessions are action-packed and allow you to obtain a lot of expert advice and information in a very short period. With none of the typical consultant travel costs attached, you'll receive a very high return on your investment in outside assistance.



Learn how to enhance your call center's performance through easily accessible expert advice.

Call today: 888-546-4844

303-814-1379

www.amtechmarketing.com