



Management Search Services

Your valued source for qualified contact center management talent

Successful recruitment of managers who are experienced, qualified and compatible with your corporate culture is not an intuitive process. It requires a proven search methodology and interviewing skill set that produces results. In addition, it requires an adequate pool of candidates to pull from – especially those candidates who are highly qualified but are not actively seeking a new opportunity.

Amtech Marketing meets all of the above requirements to identify, attract, evaluate and acquire top talent for your contact center. We provide management search services that deliver experienced managers who exceed expectations. We produce these results by closely partnering with clients to implement our proven search methodology. This methodology allows us to customize a search process that will meet your needs. It can entail an exclusive search, a contingency search or hourly recruiting services. It is supported by an extensive candidate pool, which is derived from our contact center consulting and training practice, our strategic relationships, telephone research, email campaigns and extensive networking.

Our Search Methodology includes:

- Needs Analysis:** Depending on the type of search to be conducted (contingency or retained) we will work with your team to define a comprehensive candidate profile, screening criteria, evaluation forms, target industry profile for passive candidates, and screening tools.
- Candidate Identification:** Includes database candidates, networking, email solicitation, telephone research and direct solicitation to targeted industries/companies.
- Candidate Evaluation:** Can include screening interviews, behavioral interviews, writing assessments, Chemistry Match for position and cultural fit. In addition to the resume, you will receive a candidate profile that defines the results of our evaluation for each qualified candidate.
- Candidate Acquisition:** Includes Amtech's 90 day replacement guarantee and may also include making the offer, Identifying training needs and estimating moving costs.



Call Amtech Marketing to discuss how your company can benefit from our results-oriented management search services.

Call today 888-546-4844

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