



Managing Teams for Persistent Performance

A training course designed to enhance performance through relationship building techniques

This information-packed three-day course provides managers with the knowledge and skills needed to build and maintain cohesive and productive work teams.

The ideal class size is 10 – 12 participants.

Course Agenda

- Team Development– Goals & Challenges
- Understanding the Team Concept
- Organizing the team for higher performance
- Understanding Group Process & The Stages of Development
- Dealing with conflict inside and outside the team
- The Role of The Leader – management behavior for a team
- The Feedback and Performance Appraisal for a team

BENEFITS of “*Managing Teams For Persistent Performance*”

Upon completion of this course, teams will be able to:

- Identify skills they must acquire to become a high performance work group.
- Identify strategies to facilitate the team’s skill development.
- Develop a plan for organizing the team
- Practice team skills in the classroom
- Identify their communication style.
- Demonstrate how to work with other teams and departments
- Effectively address conflict management in a team setting.



Call today to learn how your organization can benefit from this dynamic management skills course!

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