



T³ Blueprint

Your Guide For Call Center Implementation

Building a new outbound or inbound call center takes strategic planning. Amtech's T³ Blueprint service provides you with a comprehensive plan for quickly and efficiently approving and implementing your new outbound or inbound contact center. Our experts have the resources and tools to help you quickly document a strategic plan for your new operation.

Your T³ Blueprint development process will include the following steps:

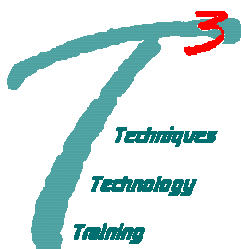
Needs Analysis: One or more Amtech call center expert will meet with your team to discuss the people, process and technology needs of your proposed new call center.

Blueprint Development: Your Amtech consultant will draft a T³ Blueprint that includes at least the following sections

- 1) Goals/Objectives/Projections
- 2) Staffing Plan & Profiles
- 3) Performance Plan
- 4) Compensation/Incentive Plan
- 5) Training Plan
- 6) Ergonomic Design
- 7) Call Strategies
- 8) Technology Plan
- 9) Budget
- 10) Implementation Schedule

Blueprint Workshop: Your project team will meet with the Amtech consulting team to review the details of the Blueprint and finalize any details of the strategic plan.

Blueprint Finalization: Your Amtech consultant will finalize the details of the Blueprint and submit the document along with an Implementation Plan.



Call Amtech Marketing to learn how you can have a comprehensive T³ Blueprint for your new call center in as little as 4 weeks.

Call today 888-546-4844

303-814-1379

www.amtechmarketing.com